1. What's your name?


2. Describe how you came by this story.
   - Direct patron interaction.
   - The story is something I witnessed or overheard.
   - Other (please specify)
     

3. Describe the story/impact. Record any comments or anecdotal evidence that could be considered effective in assessing the value of our library services.


4. Please include the patron's name (even a first name would be very useful!), if you have it, and any other pertinent information.


Done